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RFP Form FDD-SP-P01-F02



## **Request for Proposal Form**

Tender Name: Raising the Awareness of AI for Public Employees.

**Tender Number: 11eGovt2025** 

Proposal Deadline: 12/5/2025

MINISTRY OF DIGITAL ECONOMY & ENTREPRENEURSHIP

P.O.BOX 9903 AMMAN 11191 JORDAN

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#### 1. Introduction

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#### 1.1 Introduction:

Ministry of Digital Economy and Entrepreneurship (MODEE) is soliciting proposals from local qualified bidders to offer comprehensive services aimed at raising awareness of artificial intelligence (AI) among government employees. This initiative seeks to provide essential knowledge and insights to public sector personnel, enabling them to understand the transformative potential of AI in addressing various challenges and promoting national economic growth.

Through a series of workshops and educational sessions, MODEE aims to equip government employees with the necessary foundational understanding of AI concepts, its applications across different sectors.

MoDEE has launched the Jordanian Artificial Intelligence Strategy and its implementation plan (2023-2027) (approved by the Cabinet in Oct. 2022) to promote the adoption of Artificial Intelligence in Jordan and strengthen the role of the public sector in the use of AI.

The strategy includes a 5-year implementation plan consisting of 68 projects. The implementation plan is divided into two objectives:

- The first objective focuses on building the AI ecosystem in Jordan.
- The second objective is a group of practical, applied projects focusing on the development of AI in the public and priority sectors.

The Jordanian AI strategy evolves around five strategic objectives. The first objective is "Building capability and developing Jordanian skills and expertise in the field of artificial intelligence"

This strategic objective includes a many of initiatives and projects designed to build and develop capabilities, invest in the Jordanian human resources, enhance skills, and raise the awareness in the field of artificial intelligence and It focuses on raising awareness and upskilling public sector employees in the field of AI, highlighting its potential to address challenges and boost the national economy.

This will be achieved through a series of impactful workshops and trainings specially crafted for public sector employees. These sessions will introduce the concept of artificial intelligence, emphasizing its profound potential in addressing complex challenges. Above all, these initiatives underline the government's unwavering commitment to leveraging AI as a catalyst for economic growth and national prosperity.

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The winning bidder will be responsible for implement the requirements of the Ministry of Digital Economy and Entrepreneurship [MODEE] for **Raising the Awareness of AI for Public Employees** during series of impactful workshops and training sessions in the field of AI.

The winning bidder will be responsible for successful delivery of the project within specified timeframe. The winning bidder has to follow agreed tasks and achieve desired goals and requirements so the project is managed efficiently and effectively.

Responses to this Request for Proposal (RFP) must conform to the procedures, format and content requirements outlined in this document. Deviation may be grounds for disqualification. Deviation from procedures, and content requirements will be considered grounds for disqualification.

The duration time for the project will be up to 360 calendar days starting from the commencement date.

#### 2. Project Requirements and Scope

There are certain deliverables to be provided by the winning bidder during execution of the Project.

The winning bidder shall provide such deliverables, including any requirements or actions those needed for the proper completion outlined in the following listing, and the cost of these requirements or activities should be included in the fixed lump sum prices submitted by the bidder. Note that the bidders should detail in their proposals all recommended mechanisms and methodologies through which its services and deliverables will be accomplished.

#### 2.1 Project definition

Artificial intelligence technology is one of the most significant modern developments impacting our lives and economy. That is why this project focuses on the importance of raising awareness about this technology among public sector employees. Understanding and enhancing their skills in this field is a crucial step towards promoting digital transformation and fostering innovation in society.

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The project (Raising Awareness of the Government Employee) aimed to increase awareness and societal culture in Jordan to move forward towards eradicating illiteracy in the field of artificial intelligence by introducing artificial intelligence and data in a simplified way and raising awareness of the importance and advantages of artificial intelligence and data technologies and their economic and social impact.

#### The main key objectives of project:

- 1. Enhance government employees' understanding of the fundamental concepts of artificial intelligence and its applications in the public sector context.
- 2. Capacity building and Provide opportunities for employees to develop their skills in using artificial intelligence tools and techniques to enhance their job performance.
- 3. Boost employees' ability to apply artificial intelligence in problem-solving and generating new ideas within the public sector.
- 4. Guide employees on how to use artificial intelligence to improve government administration and achieve sustainable development.
- 5. Encourage communication and interaction among government employees to share knowledge and experiences in the field of artificial intelligence and promote collaboration in future projects.

#### 2.2 Scope of work:

Bidders must comply with the following minimal technical specifications and requirements (mentioned in the scope of work); therefore, bidders are required to comply in full with these technical specifications and requirements, and any proposal that does not comply with these technical specifications and requirements shall be rejected.

(Please fill out the compliance sheet included with the RFP documents and provide your evidence).

The winning Bidder will be required to develop the components outlined below.
 The goal of the Project to raise awareness of AI among Public Employees during series of impactful workshops and training sessions in the field of AI.

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- This project is include three types of workshops:
  - Strategic Leadership Workshops: These sessions are designed exclusively for higher management personnel within the government entities. (strategic level):
    - Target Audience: Public sector leadership and decision-makers
    - Number of Workshops: 30 workshops in 30 government entities
    - Participants per Workshop: The actual number of participants per each session may vary depending on the government entities' size and requirements
    - Duration of each session: 2 hours
    - Targeted Government Entities: 30 entities
    - Venue: Workshops will be conducted within government premises
  - Awareness Workshops: These workshops are intended for government employees at various levels and across different sectors to build general awareness of AI.
    - Target Audience: Public sector employees from different levels and sectors
    - Total number of employees to be trained: all in total 3000 employees from not less than 35 to 40 government entities
    - Participants per Workshop: The actual number of participants in each session may vary depending on the size and requirements of the government entities, as well as the maximum capacity of the training venue. (The number of attendees in each training workshop is not fixed; it changes based on the entity being trained and the venue's capacity.)
    - Duration of each session: 5 hours (One day)
    - Venue: Workshops will be conducted at the bidder's provided venue,
       which must be fully equipped with all necessary training devices.
- **Technical AI Training:** These sessions will provide in-depth technical insights in AI and is designed specifically for technical staff.
  - Target Audience: Public sector employees with technical background
  - **Total number of employees to be trained:** 20 (Will be determined in collaboration with MoDEE)
  - Training Duration: A comprehensive program covering 100 training hours over 3 months (suggested 2 days per week, 5 hours per day)
  - Number of Workshops: should cover a total of 100 training hours.
  - **Venue:** Training will be conducted at the bidder's provided venue, which must be fully equipped with all necessary training devices.

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#### Task-1: Inception Report:

- Prepare and submit an inception report that outlines the project's methodologies, the action plan, and timelines (full schedule)

#### Task-2: Development of Workshop Materials

- 1. Conduct an extensive review of existing Jordanian legislation and Policies in field of AI (the link will be provided by MoDEE)
  - a. Jordan's Artificial Intelligence Strategy and Implementation Plan 2023-2027
  - b. The National Artificial Intelligence Code of Ethics
- 2. Prepare the workshop materials
  - a. Nature of Workshop Material:
  - The workshop material should be designed with interactive elements, practical examples, and explanatory visuals to enhance understanding and engagement.
  - The material should be customized for each sector.
  - Material content must align with the Jordanian AI strategy, sector priorities, and adhere to the ethical guidelines outlined in the National AI Code of Ethics.
  - Regular updates to the material are essential to ensure alignment with the evolving landscape of artificial intelligence.
  - The Material should be in English language.

#### b. The Material will be divided in to three sections:

#### 1) Strategic Leadership Course Content:

- High-level overview of AI technologies, their strategic implications, and their potential impact on the public sector.
- Al in Business
- Generative Al
- Ethical considerations in AI.
- Risks and Challenges
- Case Studies and Best Practices customized based on their sector (focusing on how AI can be implemented in their specific field)
- Q&A and Discussion

#### 2) Awareness Workshops Course Content:

- Introduction to AI: A foundational overview of Artificial Intelligence includes the definition of AI, types of AI and types of ML
- Introduction to Emerging Technologies: Understanding the latest technological advancements.

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- Introduction to Data Science
- Data: The Difference between Traditional and Big data, The difference between structured data and unstructured data, Labeled and unlabeled data.
- Data role: Exploring the critical role of data in Al.
- Responsible AI Use: Guidelines for the ethical and safe use of AI.
- Ethical considerations in AI.
- Al Use Cases: Practical examples of Al applications across various sectors.
- Al's advantages and disadvantages.
- Al-Related Risks: Identifying potential risks associated with Al.
- The safe use of GenAl and LLM applications with compliance with data privacy.
- Generative AI: Introduction to ChatGPT, GPT 4, GPT -3.5, Prompt Design and Prompt Engineering
- Other proposed topics.
- Q&A and Discussion.

#### 3) Technical Al Course Content:

- Introduction to AI and Data Science
- Programming using Python
- Data engineering for AI/ Data preprocessing
- Data mining and analysis
- Machine learning algorithms. (Supervised and unsupervised learning.)
- Deep learning concepts.
- Data Visualization
- Implementing simple AI use cases specific to the trained sector
- Business intelligence
- Hands-on exercises and case studies.
- Introduction for Generative AI, LLMs and prompt engineering
- And related advanced topics.
- Q&A and Discussion.

#### Task-3: Training Dashboard and Registration Portal

The bidder is required to design, develop, and maintain a **Training Dashboard and Registration Portal** to manage and monitor the awareness workshops and the technical training activities.

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#### 1. Registration Portal

- o Online portal for participants to register for Awareness workshops
- Authentication and verification (via email or SMS)
- Option to select workshop date (for Awareness workshop)

#### 2. Dashboard Features

- Overview of all planned and completed workshops
- Real-time participant registration and attendance tracking
- Filtering by entity, training type, date, and location
- Visual analytics and reporting tools (charts, graphs, tables)

#### 3. Technical Requirements:

- The dashboard must be hosted within MoDEE's infrastructure by the end of the project.
- Admin access for MoDEE

#### Task-4: Workshop organization and logistics:

- 1. Organize a series of interactive workshops tailored to government employees.
- 2. These workshops will be categorized into three main types:
  - a. Strategic Leadership Workshop
  - b. Awareness Workshops
  - c. Technical Al Training
- 3. Provide at least three highly skilled professional trainers for the whole project with the ability to conduct multiple workshops simultaneously.
- 4. Provide a project coordinator responsible for overseeing all logistical coordination, including:
  - a. Workshop organization arranging workshop, coordinating schedules, and ensuring the smooth flow of activities during workshops
  - b. The logistical aspects of the project, including Stakeholder Engagement: Effective communication with government entities.
  - c. Administrative procedures related to workshop registration (Provide the registration link), participant communications, and documentation.
  - d. Technical Setup For online workshops, ensuring that the required technical support and links are provided.
  - e. Attendance Management, tracking attendee lists.

#### 5. Workshop Location:

- a. The winning bidder is responsible for providing the workshop location for the awareness and technical workshops, and for the leader workshops will be held within their institutions.
- b. The Winning bidder will be responsible for reserving and arranging the workshops

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- c. The location should be equipped with adequate seating and necessary facilities.
- d. The location should include a well-functioning air conditioner and heater.
- e. Provide at least one snack break during full-day sessions. (Awareness session and technical workshop)
- 6. All workshops should be done physically, but if that is not possible based on the entities situations, online workshops are permitted at a rate not exceeding 15% of the total targeted participants for the Awareness Workshops only (not exceeding 450 employees) (The leadership workshops and technical Al training must be done physically)
- **7.** The winning bidder is responsible to provide the training materials with the participants.

#### Task-4: Assessment and Certifications:

(Will be done for Awareness workshops and Technical AI training only)

- 1. Assessments will include pre and post-assessment forms.
  - **a. Pre-assessment:** this assessment will be done at the beginning of each workshop and aimed to assist the level of knowledge in field of AI for government employees
  - **b.** Post-assessment: this assessment will be at the end of each workshop and aimed to measure the percentage of raising awareness of AI in public sectors.
- 2. The questions will be general, short, and varied in difficulty.
- 3. The assessment should be done online
- 4. Provide Certificates of completion for the attendee; the certificate will be generated digitally include the Ministry's logo, and sent automatically after passing the two assessments, a special certificate will be provided for the Technical workshop

#### **Task-5: Reporting and Documentation:**

1. **Final report:** A final report will be submitted at the end of the project, summarizing total awareness and participant percentages and key discussion topics all workshops.

#### **Project Deliverables and Timeline**

The winning Bidder must complete and submit the following deliverables:

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The Winning bidder must provide all the requirements of the project during <u>the</u> <u>duration time (360 calendar days) starting from the commencement date.</u>

The winning Bidder will be required finalize the <u>AI awareness workshops for 3000</u> government employees before <u>December 31, 2025.</u>

#### MoDEE must approve each deliverable

#	Deliverable	Description	Time line
1	Inception report	Comprehensive document outlining the project's objectives, scope, methodology, timeline, and key responsibilities, serving as a roadmap for the project execution and the training plan including the Workshops schedules and locations.	Within 2 weeks from contract signing
2	Registration Link	Unique registration portal and link for employee registration.	Within <b>2 weeks</b> from contract signing
3	Initial workshop materials for the Strategic Leadership and Awareness workshops	Include interactive graphs, inclusive, practical examples, should be customized for each sectors and Regularly updated to ensure alignment with the continuous development of artificial intelligence	Initial submission: Within 3 weeks from contract signing  Updated regularly throughout the project
4	Pre-assessment and post-assessment for the Awareness Workshops	Provide a list of Pre-Assessment and Post- Assessment questions for the Awareness Workshops	Within <b>3 weeks</b> from contract signing
5	Dashboard	A dashboard to present the project progress and results including participant numbers, the percentage of raising awareness, feedback summaries, and more.	Initial version: Within 4 weeks from contract signing Updated regularly throughout the project
6	Conduct the Awareness workshop for 3000 employee	Deliver a series of Awareness Workshops in the field of Artificial Intelligence, targeting 3,000 public employees from not less than 35 to 40 governmental entities.	To be completed before December 31, 2025
7	Strategic Leadership workshops	Deliver a series of Strategic Leadership workshop in the field of AI for public sector leaderships and decision-makers within the 30 government entities	Within 6 months from signing the contact

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8	Technical materials	Include interactive graphs, inclusive, practical	Within <b>7 months</b> from
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	for the Technical AI	examples, Regularly updated to ensure	contract signing
	training	alignment with the continuous development	
		of artificial intelligence	
9	Pre-assessment and	Provide a list of Pre-Assessment and Post-	Within <b>7 months</b> from
	post-assessment for	Assessment questions for the Technical AI	contract signing
	Technical AI Training	Training	
10	Technical AI Training	Deliver a Technical AI training for 20	Within 10 months from
		government employees from different	contract signing
		entities (not less than 100 training hours)	
11	Certificates of	An Official certificates should be provided to Within 1 week	
	completion	attendees of the Awareness workshops	training
		A Special certificate for the Technical AI	
		training participants	
12	Final report	A detailed summary of all project activities	Within 11 months from
	-	and outcomes, including: total awareness	contract signing
		raised, participant breakdown by sector and	after training completion
		organization, feedback summaries, and	
		recommendations.	

## 3. Client's Input and Counterpart Personnel

- 3.1 Services, facilities and property to be made available to the Consultant
- Access to document and facilitation: Grant the consultant access to relevant documentation, including AI Strategy and implementation plan, in addition to the national AI codes of ethics
- Stakeholder Engagement Support: Assist the consultant in engaging with relevant stakeholders, including government entities by facilitating introductions and providing necessary contact information only, but the arrangements for the workshops and the participation will be the responsibility of the winning bidder

# 3.2 Professional and support counterpart personnel to be assigned by the Client to the Consultant's team

• **Point of Contact:** Point of contact from the MoDEE's team who will be responsible for coordinating with the bidder providing necessary information, addressing queries, and ensuring smooth communication throughout the project.

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#### 4. Technical Specifications and Details

Bidders must comply with the following minimal technical specifications and requirements, therefore bidders are required to comply in full with these technical specifications and requirements and any proposal that does not comply with these technical specifications and requirements shall be rejected.

# 4.1 Firm area of expertise and Team Composition and Qualification Requirements of the Key Experts

Firm area of expertise and Team Composition:

- The bidder must have a minimum of 3 years of experience in training. (Submit your evidence)
- The bidder must have a minimum of 1 years of experience in training in field related to AI/ Data Science / Machine Learning/ Deep learning/ Neural Networks/ CNN...etc. (Submit your evidence)
- The bidder must provide evidence of at least one successful technical training project (preferably not less than 60 hours) in a field related to (AI/ Data science/ Machine Learning/ Deep learning/ Neural Networks/ CNN...etc) to demonstrate his ability to conduct the **Technical AI Training**, preferably in Jordan or the Middle East region. (Please provide evidence of the project name, the number of participants, the project date, and the length of the course, the beneficiary entity, and the main topics covered.)
- The Technical Assistance Team of the bidder will be composed of 4 individuals at a minimum: at least 3 professional AI specialist trainers and one project coordinator. (Please provide the CVs for the Technical Assistance Team: 3 CVs for AI trainers and one CV for project coordinator)

#### 4.2 List key professional positions whose CVs and experience would be evaluated

#### 1. Al specialist trainers (3 CVs at least)

- At least 3 years' experience in the training or teaching
- At least 1 years' experience in the field of AI/ Data science/ Machine Learning/ Deep learning/ Neural Networks/ CNN...etc.
- A degree (e.g., Bachelor's or Master's, PhD's) in AI, Computer Science, Engineering, or a related field with a focus on AI.
- Acquired a certification in the field of training (ToT) or expert in field of education or training.

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#### 2. Project Coordinator

- At least 1 years' experience in project coordination and management.
- A bachelor's degree in a relevant field such as Project Management, Business Administration, telecommunications, IT or others
- Excellent written and verbal communication skills to interact with stakeholders, team members, and external partners.
- Strong organizational abilities to manage multiple tasks, prioritize work, and meet deadlines.
- Have experience in work with government entities (will be additional.)

#### 2. General Terms and Conditions:

The Bidder accepts to comply with all provisions, whether explicitly stated in this RFP or otherwise, stipulated in the Governmental Procurement By-Law No8 of 2022 and its Instructions, and anyother provisions stated in the Standard Contracting sample Arabic Contract Agreement annexed to this RFP including general and special conditions, issued pursuant to said Unified Procurement By-Law No8 of 2022 and its Instructions

#### **Special Terms and Conditions:**

#### 6.1 Guarantees:

- Bid Security (Tender Bond): Bidders shall submit a bid Security (Tender Bond) on a form similar to the attached format in Jordanian Dinars (800) Annex\3. The bond will be in the form of a certified cheque or bank guarantee from a reputable registered bank, located in Jordan, selected by the bidder. The bidder shall ensure that the (tender bond)/ bid security shall remain valid for a period of 90 days after the bid closing date.
- **Performance Bond:** The winning bidder is required to submit a performance bond of (10%) of the total value of the supplies amount awarded to him within the duration mentioned in the award notification letter and before signing the Purchase\_Order (Contract) on a form similar to the attached format to guarantee that the winning bidder shall perform all works required in accordance with the Purchase Order's (contract's) technical specifications and requirements **Annex\5** (the duration of this guarantee must fit with the implementation of the purchase order (contract)). This guarantee shall be released after final hand over and

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official acceptance of MODEE of all works done by the winning bidder and submission of the maintenance and support and warranty guarantees.

#### 6.2: Financial Terms:

Bidders should take into consideration the following general financial terms when submitting their proposals

- All prices should be quoted in Jordanian Dinars including all costs, expenses, profits, governmental fees and taxes, in addition to sales tax for the bidders registered in the general sales tax, and others.
- The type of contract will be a fixed lump sum price contract including all costs, professional fees, over heads, profits, and expenses ....etc.
- The bidder shall bear all costs associated with the preparation and submission of its proposal and MODEE will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the proposal process.
- The bidders shall furnish detailed information listing all commissions and gratuities, if any, paid or to be paid to agents relating to this proposal and to contract execution if the bidder is awarded the contract. The information to be provided shall list the name and address of any agents, the amount and currency paid and the purpose of the commission or gratuity. Any proposal not accompanied by an acceptable proposal security (tender bond) shall be rejected by the tendering committee as being non-responsive pursuant to RFP.
- The performance guarantee shall be released after final hand over and official acceptance of MODEE of all works done by the winning bidder and submission of the maintenance and support and warranty guarantees.
- Bidders must take into consideration that payments will be as specified in the tender documents under annex (1) and shall be paid after the successful fulfillment and acceptance of the scope of work defined for the services by MODEE.
- The MODEE takes no responsibility for the costs of preparing any bids and will not reimburse any Bidder for the cost of preparing its bid whether successful or otherwise.
- General Sales Tax must be specified in the offer for the bidders registered in the general sales tax or it will be assumed as part of the total value of the bid submitted by the bidder.

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• The Tendering committee is entitled to award from any proposal one or more items of the offered items or any parts thereof as it sees fit

#### 5.3: Legal Terms:

Bidders should take into consideration the following general legal terms when preparing their proposals:

- The bidders shall not submit alternative proposal. Alternative proposals will be returned unopened or unread.
- All Bidders must register on the national e-invoicing system نظام الفوترة الوطني
- The proposal shall be signed by the bidder or a person or persons duly authorized to bind the bidder to the contract. The latter authorization shall be indicated by duly-legalized power of attorney and a certified copy of this authorization is to be attached to technical proposal. All of the pages of the proposal, except un-amended printed literature, shall be initialed by the person or persons signing the proposal.
- The Ministry requires that all parties to the contracting process observe the highest standard of ethics during the procurement and execution process. Ministry will reject a proposal for award if it determines that the Bidder has engaged in corrupt or fraudulent practices in competing for the contract in question.

Corrupt Practice	Means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
Fraudulent Practice	Means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of government of Jordan, and includes collusive practice among Bidders (prior to or after proposal submission) designed to establish proposal prices at artificial non-competitive levels and to deprive government of Jordan of the benefits of free and open competition.

• Bidder shall not contact MODEE, or its employees, members of the tendering or the technical committees on any matter relating to its proposal to the time the contract is awarded. Any effort by a bidder to influence MODEE, its employees, members of the tendering or the technical committees or the tendering committee in the tendering committee's proposal evaluation, proposal comparison, or contract

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award decision will result in rejection of the bidder's proposal and forfeiture of the proposal security.

- A business registration certificate should be provided with the proposal.
- The laws and regulations of The Hashemite Kingdom of Jordan shall apply to awarded contracts.
- Proposals shall remain valid for period of (90) days from the closing date for the receipt of proposals as established by the Purchasing Committee.
- The Purchasing Committee may solicit the bidders' consent to an extension of the proposal validity period. The request and responses thereto shall be made in writing or by fax. If a bidder agrees to prolong the period of validity, the proposal security shall also be suitably extended. A bidder may refuse the request without forfeiting its proposal security; however, in its discretion, the tendering committee may cease further review and consideration of such bidder's proposal. A bidder granting the request will not be required nor permitted to modify its proposal, except as provided in this RFP.
- MODEE reserves the right to accept, annul or cancel the bidding process and reject all proposals at any time without any liability to the bidders or any other party and/withdraw this tender without providing reasons for such action and with no legal or financial implications to the Government of Jordan.
- MODEE reserves the right to disregard any bid which is not submitted in writing by the closing date of the tender.
- MODEE reserves the right to enforce penalties on the winning bidder in case of any delay in delivery as defined in accordance with the terms set in The governmental Procurement By-Law No8 of 2022 and its Instructions
- If the second party does not implement its obligations to complete the work required in the agreement within the period of work specified in the agreement and delays in implementing the bid, the second party must pay a delay penalty of (10) Jordanian dinars for each unjustified delay day.

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- The maximum limit for the above penalties are 15% of the agreement's value.
- All prices should be listed in the Bidder's financial proposal.
- Bidders must fill out, stamp and duly sign form of bid attached to this RFP under (Annex 2) and enclose it in their proposals. Proposals that do not include this signed format are subject to rejection as being none responsive.
- The winning bidder will be expected to provide a single point of contact to which all issues can be escalated. MODEE will provide a similar point of contact.
- No proposal may be withdrawn in the interval between the proposal submission deadline and the expiration of the proposal validity period. Withdrawal of a proposal during this interval will result in forfeiture of the bidder's proposal security.
- The Tendering committee is entitled to award from any proposal one or more items of the offered items or any parts thereof as it sees fit.

#### 5.4: Warranty and Performance:

• Bid **Security (Tender Bond): Bidders** shall submit a bid Security (Tender Bond) on a form similar to the attached format in Jordanian Dinars (800) – **Annex\3**. The bond will be in the form of a certified cheque or bank guarantee from a reputable registered bank, located in Jordan, selected by the bidder. The bidder shall ensure that the (tender bond)/ bid security shall remain valid for a period of 90 days after the bid closing date.

#### • Performance :

The winning bidder is required to submit a performance bond of (10%) of the total value of the supplies amount awarded to him within the duration mentioned in the award notification letter and before signing the Purchase\_Order (Contract) on a form similar to the attached format to guarantee that the winning bidder shall perform all works required in accordance with the Purchase Order (contract) requirements.

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#### 5.5: Tender value:

Bidders should fill and sign the following table:

	Quantity/ number of participants	Unit Rate(JD)	Total(JD)
Strategic Leadership workshop in the field of AI for public sector leaderships and decision-makers within the 30 government entities	30 Workshops		
Awareness Workshops in the field of Artificial Intelligence, targeting 3,000 public employees from not less than 35 to 40 governmental entities.	3000 Employees		
Technical AI training for 20 government employees from different governmental entities (Duration: not less than 100 hours of training)	20 Employees		
Total in figures			
Total in words			

<sup>\*</sup>The prices should cover all project tasks and responsibilities, as well as all deliverables outlined in this document.

- \* The price should include clear details about the number of proposed workshops. the duration of each work, the number of attendees for each workshop, and the proposed topics to be covered during each workshop.
- \* Price should include all costs, Overheads, profits, fees and taxes including sales tax. for the bidders registered in the general sales tax, ...etc.
- \* The proposal must be presented in two hard copies and one soft copy (soft copy is mandatory), and should not exceed 35 pages.

#### 5.6: Administrative procedures and requirements:

#### **5.6.1:** Response procedures:

All inquiries with respect to this RFP are to be addressed to the Ministry of <u>Digital Economy and Entrepreneurship</u> local tenders committee in writing by e-mail with the subject **Raising the Awareness of Al for Public Employees.** All inquiries can be addressed to the <u>egov tenders@modee.gov.jo</u> by (30/4/2025) (Responses will be

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sent in writing no later than (7/5/2025) Questions and answers will be shared with all Bidders' primary contacts.

#### (I-A): The Technical Proposal

The Technical proposal should include:

- The Detailed description must be mentioned clearly
- A compliance letter stating that the technical specification of the supplies proposed by the bidder comply 100% as a minimum with the specifications shown in this RFP, in addition to compliance with the activities mentioned in section 2: Scope of work

#### (I-B): The Financial proposal:

- The financial proposal should include a cost summary. The cost summary must provide a fixed price for the required supplies in Jordan Dinars for the overall scope of work including all expenses, overheads, profits, fees and taxes including sales tax ...etc... The bidder should submit the "Form of Bid" Annex.2 Annexed to this RFP duly filled and signed by the bidder.
- The financial proposal should include supplies value attached to this RFP duly filled and signed by the bidder's authorized representative.

#### (II): Bid Bond

• This part includes the original Bid Guarantee.

#### **5.6.3: Response Submission:**

- Bidders must submit their proposals to this RFP to the secretary of local or procurement tenders committee\ Tendering & procurements Department at the Ministry of <u>Digital Economy and Entrepreneurship</u> no later than <u>12:00 pm of</u> <u>12/5/2025</u>

Tendering Department – 3<sup>rd</sup> floor

Ministry of <u>Digital Economy and Entrepreneurship</u>

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Tel: 00 962 6 5805641

Fax: 00 962 6 5861059

- Proposals should be submitted in a well-sealed and wrapped envelope clearly marked, as follows:

"Raising the Awareness of AI for Public Employees. Technical Proposal," Financial Proposal

- This envelop should contain 1 hard copies and 1 soft copy (Flash Memory) of the Financial and Technical Proposals (1 original and 1 copy) and the original copy of the Bid Security.
- The hard copy marked as original will be considered the official copy and in case of contradiction between the original and the copy, the original copy shall prevail. Proposals may be withdrawn or modified and resubmitted in writing any time before the submission date. Regardless of method of delivery, the proposals must be received by the MODEE no later than 12:00 pm of 12/5/2025 Late submissions will not be accepted,
- -MODEE will not be responsible for premature opening of proposals not clearly labeled.

#### **5.6.4: Response Evaluation:**

The overall proposal will be evaluated both technically and financially, and will be evaluated and awarded according to the clause number 29 of the Government Procurement instructions of 2022 based on a compliance sheet that should be submitted through the technical bidder proposal. MoDEE reserves the right not to select any offer. MoDEE also assumes no responsibility for costs of bidders in preparing their submissions.

The Ministry of <u>Digital Economy and Entrepreneurship</u> reserves the right not to select any offer. The Ministry of <u>Digital Economy and Entrepreneurship</u> also assumes no responsibility for costs of bidders in preparing their submissions.

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#### **5** Section D: Annexes

#### Annex No. (1)

الدفعات\*

يدفع الفريق الأول (وزارة الاقتصاد الرقمي والربادة) الدفعات المستحقة الفريق الثاني (المتعهد) كامل قيمة اللوازم الواردة في أمر الشراء (الاتفاقية) بعد انجاز كامل الاعمال المشمولة به والمطلوبة في وثائق العطاء / RFP حسب ما هو موضح أدناه وآخر دفعة بعد استلام اعمال العطاء استلاماً نهائياً حسب الأصول.

- يدفع الفريق الأول للفريق الثاني 5% من قيمة الاتفاقية عند تقديم وثائق التقرير الأولي الذي يشمل منهجية المشروع وخطة التنفيذ والجدول الزمني واللوحة التفاعلية (Dashboard) وبعد موافقة الفريق الأول عليها.
- يدفع الفريق الأول للفريق الثاني 20% من قيمة الاتفاقية عند اثبات وصول عدد المتدربين الكلي
   الى 1000 موظف حكومى في ورش رفع الوعي وبعد موافقة الفريق الأول عليها
- يدفع الفريق الأول للفريق الثاني 20% من قيمة الاتفاقية عند اثبات وصول عدد المتدربين الكلي الى 2000 موظف حكومي في ورش رفع الوعي وبعد موافقة الفريق الأول عليها
- يدفع الفريق الأول للفريق الثاني 20% من قيمة الاتفاقية عند الانتهاء من جميع (ورش القادة وورش رفع الوعي) فيما لا يقل عن 35 إلى 40 مؤسسة حكومية واثبات وصول عدد المتدربين الكلى الى ما لا يقل عن 3000 موظف حكومي في ورش رفع الوعي وبعد موافقة الفريق الأول عليها
- يدفع الفريق الأول للفريق الثاني 20% من قيمة الاتفاقية عند الانتهاء من الدورات التقنية والفنية المتقدمة بشكل كامل وبعد موافقة الفريق الأول عليها
- يدفع الفريق الأول للفريق الثاني 15% من قيمة الاتفاقية عند الانتهاء من كامل أعمال المشروع وتسليم التقرير النهائي للمشروع وبعد موافقة الفريق الأول عليه

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## Annex No. (2)

نموذج تقديم عرض العطاء (المناقصة)

نموذج تقديم عرض العطاء (المناقصة)

## معالي وزير الاقتصاد الرقمي والريادة

قأ للتعليمات والشروط العامة والخاصة والمواصفات المرفقة	(1) بناء على دعوة العطاء رقم ( / 20) ووف
مرضي وأوافق على أن أقوم بتقديم كل أو بعض اللوازم (خدمات	بها وجميع الوثائق الخاصة بالعطاء. فإنني أقدم ء
فات المبينة في هذا العرض وإتمامها وصيانتها وضمان عيوب	أو مواد) المعروضة بالأسعار والشروط والمواص
إنني ألتزم بأن يُظل هذا العرض قائماً لمدة (90) يوماً اعتباراً من	التصنيع فيها وفقاً لشروط ومواصفات العطاء. وإ
) بتمثيل مؤسستنا / شركتنا في كافة الإجراءات	تاريخ إيداع العروض وأفوض السيد (
	والتبليغات المتعلقة بهذا العرض لدى دائرتكم.

الرقم الضريبي:	رقم السجل التجاري:
	الاسم التجاري:
	اسم صاحب الشركة:
	الغرض حسب السجل التجاري:
	العنوان:
	البريد الالكتروني:
الرمز البريدي:	ص.ب:
	هاتف:
	فاکس:فاکس:
	الخلوي:
	الختم والتوقيع

المرفقات (أبين فيما يلي جميع المرفقات التي يتكون منها عرضي):-

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## Annex No. (3)

سند كفالة دخول عطاء
البنك
سندكفالة دخول عطاء
السادة: وزارة الاقتصاد الرقمي والريادة
التاريخ : / / 20م
تاريخ الاستحقاق : رقم الكفالة :
تحية وبعد،
يكفل البنكفرع
السادة / المناقص
بمبلغ ( ) دينار فقط
سارية المفعول لغاية
وذلك لدخول العطاء رقم ( / 200)
الخاص بشراء ويتعهد البنك بتمديد
سريان الكفالة لتغطي مدة سريان العرض وبدفع قيمة الكفالة إليكم أو أي جزء منها عند أول مطالبة خطية منكم، وذلك
خلال فترة سريانها، علماً بأن أي مطالبة ترد إلى البنك يجب أن تكون في أو قبل موعد استحقاقها، وتصبح الكفالة ملغاة
بعد انتهاء مدتها.
توقيع الكفيل / مصرف
المفوض بالتوقيع
التاريخ

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## Annex No. (4)

	البنا
. كفالة حسن تنفي <u>ذ</u>	سند
دة : وزارة <u>الاقتصاد الرقمي والريادة</u> · · · · <u>· · · · · · · · · · · · · · · </u>	
يخ :   /   /  20م الكفالة :	
. 4080)	رقم
ة ويعد،	تحيا
دة / المتعهد	
ك ضماناً لحسن تنفيذ قرار الإحالة رقم ( / 200) الخاص بالعطاء رقم ( / 200)	
خ ( ) دینار فقط	
الكفالة غير مشروطة وغير قابلة للنقض وسارية المفعول لغاية	هذهً
ـ البنك بدفع قيمة هذه الكفالة بمجرد ورود أول طلب منك وبغض النظر عن معارضة المتعهد أو الغير ودون اجراء أي	
س ودون اشتراط تقديم أي شهادات أو الحصول على حكم قضائي أو أي شرط اخر.	
بد البنك بتمديد سريان هذه الكفالة أو دفع قيمتها إليكم أو أي جزء منها عند أول مطالبة خطية منكم بالتمديد أو الدفع، وذلك المنت من المدارد المقال من الكوالة المدارد أنه تقليل المدكون	
ل فترة سريانها، ولا تلغى هذه الكفالة خلال فترة سريانها إلا بكتاب رسمي من وزارة الاقتصاد الرقمي والريادة. حالة تخلف البنك عن دفع قيمة هذه الكفالة أو أي جزء منها لوزارة <u>الاقتصاد الرقمي والريادة</u> لدى طلبها فإن البنك يفوض	
حاله تحلف البنك على دفع فيمه هذه الكفاله او اي جرء شها توزاره <u>الإقتصاد الرقمي والرفادة</u> لذى طبها فإن البنك المركزي ي محافظ البنك المركزي بناءً على طلب معالي وزير <u>الاقتصاد الرقمي والريادة</u> بقيدها على حسابه الجاري لدى البنك المركزي	
ي معالم المخزينة. ساب الخزينة.	
 ع الكفيل/مصرف :	
وض بالتوقيع :	المفر
ﭙـور وشهادة :	
يخ:	التارب

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ملحق رقم 5
الاتفاقية / أمر شراء
رقم ( )
السادة:المحترمين
ص.ب ( ) اسم المدينة ( ) المنطقة ( ) هاتف ( ) فاكس ( ) الرمز البريدي ( )
هاكك ( ) فاكس ( ) "الأمر البريدي ( ) المرفق طيا صورة عنه والخاص بدعوة العطاء رقم ( / 200) أرجو
بعد على طور قبعة المساورة المطلوبة ( ) المحالة عليكم والمبينة تفصيلاتها وأثمانها على جدول ( ) المحالة عليكم والمبينة تفصيلاتها وأثمانها على جدول
روي. المواد المرفق بقرار الإحالة والبالغة قيمتها الإجمالية () فقط () إلى
واقبلوا الاحترام ،،،
التاريخ: / / 20م
أمين عام وزارة <u>الاقتصاد الرقمي والربادة</u>
الميل هم وراره الرحصة الرحمي والرحمة
اسم المفوض بالتوقيع :
السادة وزارة <u>الاقتصاد الرقمي والريادة</u> :
أتعهد بتوريد اللوازم المحالة علينا وفقاً لمواصفات وشروط قرار الإحالة المشار إليه أعلاه والوثائق المعتمدة المتعلقة به وهي
(دعوة العطاء، وثائق العطاء، الملاحق، عرض المناقصة، عرض المتعهد، الكتالوجات، المراسلات، والتعليمات للمشتركين في المناقسة / سلالاتناس ألكر نظام المشتاس المكرسة قرير والمنتقدة عليها المراسلات، والتعليمات للمشتركين في
المناقصة)، والالتزام بأحكام نظام المشتريات الحكومية رقم 8 لسنة 2022 والتعليمات الصادرة بموجبه تعتبر هذه الاتفاقية (أمر الشراء) وقرار الإحالة وكتاب القبول والوثائق المعتمدة المتعلقة بهم وهي (دعوة العطاء، وثائق
تعبر هذه الرضافية (اشرالسراء) وفرار الإحانة وتناب القبول والوفائق المعتمدة المتعطة بهم وهي ردعوه العصاء، وفائق العطاء، الملاحق، عرض المناقصة، عرض المتعهد، الكتالوجات، المراسلات الموافق عليها، والتعليمات للمشتركين في
المناقصة) المذكورة عقدا ملزما للطرفين.
اسم المتعهد :
اسم المفوض بالتوقيع :
التوقيع والخاتم : 
التاريخ :

نسخة / وحدة العطاءات والمشتريات/ أمين سر لجنة الشراء المحلية نسخة / الدائرة ذات الشأن (مديرية الخدمات الالكترونية و العمليات) نسخة / الضريبة العامة على المبيعات / الرقم الضريبي (

**Template** 

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# **Compliance Sheet**

Item	Comply (Yes/ No)	Notes
The Bidders must comply with the following m	ninimal tender requiremer	nts (mentioned in the scope of work and in
the Tech	nical Specifications and De	tails)
Task-1: Inception Report:		
Comprehensive document outlining the		
project's objectives, scope, methodology,		
timeline, and key responsibilities, serving as a		
roadmap for the project execution and the		
training plan. (full schedule)		
Task-2: Development of Workshop		
Materials		
To develop the material that covers all the		
subtasks in mentioned in task number two and		
categorized to into three types (Leadership		
workshop, Awareness workshop and Technical Al training)		
Task-3: Training Dashboard and		
Registration Portal		
negistration Fortal		
The bidder is required to design, develop, and		
maintain a Training Dashboard and Registration		
Portal to manage and monitor the awareness		
workshops and the technical training activities.		
The Dashboard should present the progress of		
the project and the result of the project		
categorized by sectors and organizations.		
This includes all associated sub-tasks		
mentioned in the scope of work		
Task-4: Workshop organization and		
logistics		
This includes all associated sub-tasks, such as		
the workshop location, number of attendees,		
conducting interactive workshops; designate a		
project coordinator, and addressing all sub-		
points falling under this task.		

**Template** 



Task-5: Assessment and Certifications	
This includes all associated sub-tasks, pre-	
assessment, post assessment and	
Certifications, and addressing all sub-points	
falling under this task.	
Task-6: Reporting and Documentation:	
Final report: A final report will be submitted at	
the end of the project, summarizing total	
awareness and participant percentages and key	
discussion topics all workshops.	
F	Firm area of expertise
The bidder must have a minimum of 3 years of	
experience in training. (Submit your evidence)	
The bidder must have a minimum of 1 years of	
experience in training in field related to AI/ Data	
Science/ Machine Learning/ Deep learning/	
Neural Networks/ CNNetc. <b>(Submit your</b>	
evidence)	
The bidder must provide evidence of at least one	
successful training project in a field related to	
(AI/ Data science/ Machine learning/ Deep	
learning/ Neural Networks/ CNNetc.) to	
demonstrate his ability to conduct the Technical	
AI Training, preferably in Jordan or the Middle	
East region. (Please provide evidence of the	
project name, the number of participants, the	
project date, the length of the course, the	
beneficiary entity, and the main topics	
covered.)	
The Technical Assistance Team of the bidder will	
be composed of 4 individuals at a minimum: at	
east 3 professional AI specialist trainers and one	
project coordinator. (Please provide the CVs for	
the Technical Assistance Team: 3 CVs for Al	
trainers and one CV for project coordinator)	
Team Composition and C	Qualification Requirements of the Key Experts
	A1
•	Al specialist trainer-1

# **Template**



At least 3 years' experience in the training or teaching		
At least 1 years' experience in the field of Al/ Data science/ Machine learning/ Deep learning/ Neural Networks/ CNNetc.		
A degree (e.g. Bachelor's or Master's or PhD's) in AI, Computer Science, Engineering, or a related field with a focus on AI.		
Acquired a certification in the field of training (ToT) or expert in field of education or training.		
	Al specialist trainer-2	
At least 3 years' experience in the training or teaching		
At least 1 years' experience in the field of Al/ Data science/ Machine learning/ Deep learning/ Neural Networks/ CNNetc.		
A degree (e.g. Bachelor's or Master's or PhD's) in AI, Computer Science, Engineering, or a related field with a focus on AI.		
Acquired a certification in the field of training (ToT) or expert in field of education or training.		
	Al specialist trainer-3	
At least 3 years' experience in the training or teaching		
At least 1 years' experience in the field of Al/ Data science/ Machine learning/ Deep learning/ Neural Networks/ CNNetc.		
A degree (e.g. Bachelor's or Master's or PhD's) in AI, Computer Science, Engineering, or a related field with a focus on AI.		
Acquired a certification in the field of training (ToT) or expert in field of education or training.		
	Project Coordinator	
At least 1 years' experience in project coordination and management.		

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A bachelor's degree in a relevant field such as Project Management, Business Administration, telecommunications, IT or others	
Excellent written and verbal communication skills to interact with stakeholders, team members, and external partners.	
Strong organizational abilities to manage multiple tasks, prioritize work, and meet deadlines.	
Have experience in work with government entities will be additional.	

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# Letter of Acceptance of the World Bank's Anticorruption Guidelines and Sanctions Framework<sup>1</sup>

	Date:
	Invitation of Bids/Proposals
	No
То:	

We, along with our sub-contractors, sub-consultants, service providers, suppliers, agents (whether declared or not) consultants and personnel, acknowledge and agree to abide by the World Bank's policy regarding Fraud and Corruption (corrupt, fraudulent, collusive, coercive, and obstructive practices), as set out and defined in the World Bank's Anti-Corruption Guidelines<sup>2</sup> in connection with the procurement and execution of the contract (in case of award), including any amendments thereto.

We declare and warrant that we, along our sub-contractors, sub-consultants, service providers, suppliers, agents (whether declared or not), consultants and personnel, are not subject to, and are not controlled by any entity or individual that is subject to, a temporary suspension, early temporary suspension, or debarment imposed by a member of the World Bank Group, including, inter alia, a cross-debarment imposed by the World Bank Group as agreed with other international financial institutions (including multilateral development banks), or through the application of a World Bank Group finding of non-responsibility on the basis of Fraud and Corruption in connection with World Bank Group corporate procurement. Further, we are not ineligible under the laws or official regulations of [Insert name of Employer as per bidding document] or pursuant to a decision of the United Nations Security Council.

<sup>&</sup>lt;sup>1</sup>[<u>Drafting note</u>: This document shall be signed by bidders/proposers/consultants and submitted as part of their bids/proposals. In addition, this document shall be signed by the winning bidder/consultant and incorporated as part of the contract.]

<sup>&</sup>lt;sup>2</sup>Guidelines on Preventing and Combating Fraud and Corruption in Projects Financed by International Bank for Reconstruction and Development Loans and the International Development Agency Credits and Grants, dated October 15, 2006, and revised in January 2011 and July 2016, as they may be revised from time to time.

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We confirm our understanding of the consequences of not complying with the World Bank's Anti-Corruption Guidelines, which may include the following:

- a. rejection of our Proposal/Bid for award of contract;
- b. in the case of award, termination of the contract, without prejudice to any other remedy for breach of contract; and
- c. Sanctions, pursuant to the Bank's Anti-Corruption Guidelines and in accordance with its prevailing sanctions policies and procedures as set forth in the Bank's Sanctions Framework. This may include a public declaration of ineligibility, either indefinitely or for a stated period of time, (i) to be awarded or otherwise benefit from a Bank-financed contract, financially or in any other manner;<sup>3</sup> (ii) to be a nominated<sup>4</sup> sub-contractor, sub-consultant, consultant, manufacturer or supplier, or service provider of an otherwise eligible firm being awarded a Bank-financed contract; and (iii) to receive the proceeds of any loan made by the Bank or otherwise to participate further in the preparation or implementation of any Bank-financed project.

We understand that we may be declared ineligible as set out above upon:

- a. Completion of World Bank Group sanctions proceedings according to its prevailing sanctions procedures;
- b. Cross-debarment as agreed with other international financial institutions (including multilateral development banks):
- The application of a World Bank Group finding of non-responsibility on the basis of Fraud and Corruption in connection with World Bank Group corporate procurement; or
- d. Temporary suspension or early temporary suspension in connection with an ongoing World Bank Group sanctions proceeding.

For avoidance of doubt, the foregoing effects of ineligibility do not extend to a sanctioned firm's or individual's execution of its ongoing Bank-financed contracts (or

<sup>&</sup>lt;sup>3</sup> For the avoidance of doubt, a sanctioned party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification or initial selection), expressing interest in a consultancy, and bidding, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

<sup>&</sup>lt;sup>4</sup>A nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider (different names are used depending on the bidding document) is one which has been: (i) included by the bidder in its pre-qualification or initial selection application or bid because it brings specific and critical experience and know-how that allow the bidder to meet the qualification requirements for the particular bid; or (ii) appointed by the Borrower.

**Template** 

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its ongoing sub-agreements under such contracts) that are not the subject of a material modification, as determined by the Bank.

We shall permit, and shall cause our sub-contractors, sub-consultants, agents (whether declared or not), personnel, consultants, service providers or suppliers, to permit the Bank to inspect<sup>5</sup> all accounts, records, and other documents relating to the procurement process and/or contract execution (in the case of award), and to have them audited by auditors appointed by the Bank.

We agree to preserve all accounts, records, and other documents (whether in hard copy or electronic format) related to the procurement and execution of the contract.

Name of the Bidder/Proposer/Consultant:
Name of the person duly authorized to sign the Bid/Proposal on behalf of the Bidder/Proposer/ Consultant:
Title of the person signing the Letter:

<sup>&</sup>lt;sup>5</sup>Inspections in this context are usually investigative (i.e., forensic) in nature: they involve fact-finding activities undertaken by the Bank or persons appointed by the Bank to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data, and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third-party verification of informatio

**Template** 

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All bidders shall disclose and fill the below information using the following template:

Please note that if any bidder fails to fill the below information or gives incorrect information, it will be disqualified

Required info	Details
The name of the company (as in the	
registration license)	
The location of the company	
The owners of the company	
The name and owners of the	
subcontractor company (if any)	
The name of the Joint Venture	
members and their owners (if any)	
The name and owners of the local	
partner (in case of international	
bidder)	
The human recourses working on this	
tender (names, experience, current	
employer)	
The registration license of the bidder	Attachment
(the subcontractor and the JV member)	

**Template** 



